



# FIRST AID INDUSTRIAL MEDICAL

*"Training People to be Safe & Save Lives"*

ABN: 51 833 616 079

65a Victoria St, Taree

Ph: (02) 6551 0469

Fax: (02) 6551 7469

Web: [www.faim.com.au](http://www.faim.com.au)

Email: [admin@faim.com.au](mailto:admin@faim.com.au)

**Free Call: 1300 790 714**

**Free Fax: 1300 790 717**

## Vision Statement *(A statement of what FAIM is aspiring to become)*

Training people to save lives as a premier wholly Australian owned business whilst remaining focused on excellence in service, quality and choice in both training and supplies for health, safety & medical specializations.

## Mission Statement *(Describes what FAIM exists to do)*

FAIM First Aid Industrial Medical was founded in 1996 to positively contribute to the education and safety of all Australians & the wider community through the delivery of professional First Aid & Medical Training and associated provision of equipment and supplies.

FAIM First Aid Industrial Medical will continue to:

- Provide and expand the scope of Accredited First Aid Courses
- Analysis, research; and remain abreast of all Legislative and World Best Practice Guidelines.
- Increase community safety awareness, knowledge and confidence.
- Challenge mediocrity of customer service.
- Research and expand the range of services and retail lines provided.
- Improve fairness, equitability and quality of working environment for staff.

## Values Statement *(Captures the philosophy of FAIM which shapes its approach to its task)*

The eternal verity of FAIM First Aid Industrial Medical is training people to save lives.

Our philosophy is to always:

- Remain loyal to the belief that price will never compromise quality.
- Be consistent with the provision of information and services that are legislatively and standards compliant.
- Promote environmentally sound practices
- Be diligent to continually improving customer service and relations
- Seek relationships with suppliers that have a similar philosophy as FAIM First Aid Industrial Medical